



U.S. Department of Justice
Immigration and Naturalization Service

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425 Eye Street N.W.
Washington, D.C. 20536

APR 15 1988

Pierre Genevier
813 E. 4th Place
Los Angeles, CA 90013-1805

Dear Mr. Genevier:

The Immigration and Naturalization Service's (INS) Office of Internal Audit (OIA) has received your complaint. Your concerns are important to this agency, however, resource constraints preclude the OIA from investigating every complaint individually. When appropriate, we refer matters to the proper senior local manager for review. After a careful review of this matter, we forwarded it to the appropriate management official within INS for their consideration and any action deemed warranted.

Thank you for bringing this matter to our attention. We trust that future contact with the INS will be of a more positive nature.

Sincerely,

Handwritten signature of Sue E. Armstrong

Sue E. Armstrong
Assistant Director
Internal Investigations Branch

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U.S. Citizenship
and Immigration
Services

Mr. Pierre Genevier
813 E. 4th Place
Los Angeles, CA 90013-1882

Dear Mr. Genevier:

Thank you for your letter dated October 14, 2003, to Mr. Eduardo Aguirre, Director of U.S. Citizenship and Immigration Services (USCIS). Your letter was forwarded to the Immigration and Naturalization Service whose immigration service functions are officially integrated into the Department of Homeland Security (DHS).

We understand the concern that has caused you to write and appreciate your humanitarian appeal. This is an administrative office. We do not process applications or petitions. As a courtesy to you we contacted the Nebraska Service Center and was told that your Application for Employment Authorization, Form I-765 was approved. On October 25, 2003, an approval notice was mailed to you.

In order to obtain information regarding immigration laws, regulations and INS policies you may visit our web site at www.uscis.gov to download forms and information regarding USCIS benefits, forms, filing instructions or service center issues. Also, please feel free to contact the National Customer Service Center at 1-800-375-5283 or contact the USCIS having jurisdiction over your area of residence.

We hope this information is helpful.

Sincerely,

Dana E. Rollocks
Supervisor, Customer Liaison Team
Customer Assistance Office

Exh. 7.2

~~EXH. 7.2~~

1/1